

# Tamara Schier

Product Designer with past experience as a Nurse and as a Learning Designer. Experience working in dynamic environments, bridging gaps between business requirements and user needs.

#### CONTACT

**Email** me







See my portfolio for projects

# **EDUCATION**

UX Design Program Career Foundry

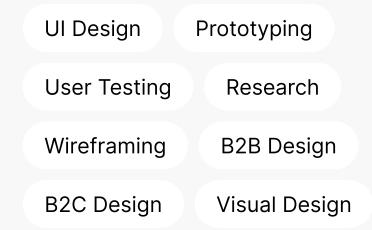
Bacherlor's Degree Nursing University of Newcastle

#### **LANGUAGES**

**English** - Native Speaker

German - A2

#### **SKILLS**

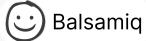


# **TOOLS**

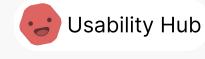
Brainstorming





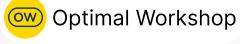


User Testing/Research









UI Design

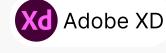






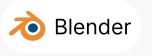
Prototyping







Motion Design





Hand-off



## **WORK EXPERIENCE**

August 2023 - December 2024

#### **Product Designer - Munich, Germany**

#### **Epilot**

Epilot is a scale-up B2B and B2C cloud SaaS in the renewable energy sector. While here, I was a member of the the design team working cross-functionally to deliver solutions for the platform and our customers. Some highlights from my time working at Epilot include:

- Designed illustrations for a white-label product which enabled energy clients to improve their customer acquisition. The success of the MVP resulted in further investment in the white-label product.
- Worked cross functionally to help design a data table with filterable options, directly improving how businesses managed their workflows within the cloud platform.
- Designed and created a white-label low-code tool for energy companies to improve their customer acquisition and satisfaction.
- Streamlined the customer journey of the grid sign-up process within a cloud-based B2B software environment.
- Worked collaboratively to plan and run user testing sessions to gather insights and refine design solutions, demonstrating a focus on B2B and B2C user needs.

July 2023 - August 2023

#### Freelance Designer

As a freelance designer, my main project was the redesign of a Munich-based business coaching site. The project aimed to create a more streamlined experience with a focus on improving information architecture and brand presentation. The final design was very successful in achieving these goals and led to a higher rate of customer inquiries.

May 2022 - July 2023

## Relocation to Europe, Travel, and Further Study

During this time period I relocated to Germany, travelled, and completed a full time course with Career Foundry to progress my career, later leading to a job in Product Design.

July 2021 - April 2022

## Learning Experience Designer - Sydney, Australia

# **Employer's Mutual Limited**

When I began my role in the Learning Design team there was an issue with staff attrtion. My role as a Learning Designer involved

- Collaborated within a team to redesign and develop a 12-week onboarding program, contributing user-centred design skills to re-brand internal communications. Our impactful design work, resulting from cross-functional input, resulted in a nomination from the Personal Injury Education Foundation
- Presented and briefed with company executives to update on progress of training overhaul throughout re-design process
- User-centred re-design led to improved retention rates of staff.

April 2019 - July 2021

Injury Management Advisor - Newcastle, Australia Employer's Mutual Limited